



The NYS Forum

Program/Project Management Workgroup

Managing Technology Programs In Large, Complex Organizations

Key Concepts

April 9, 2015

Presenter:



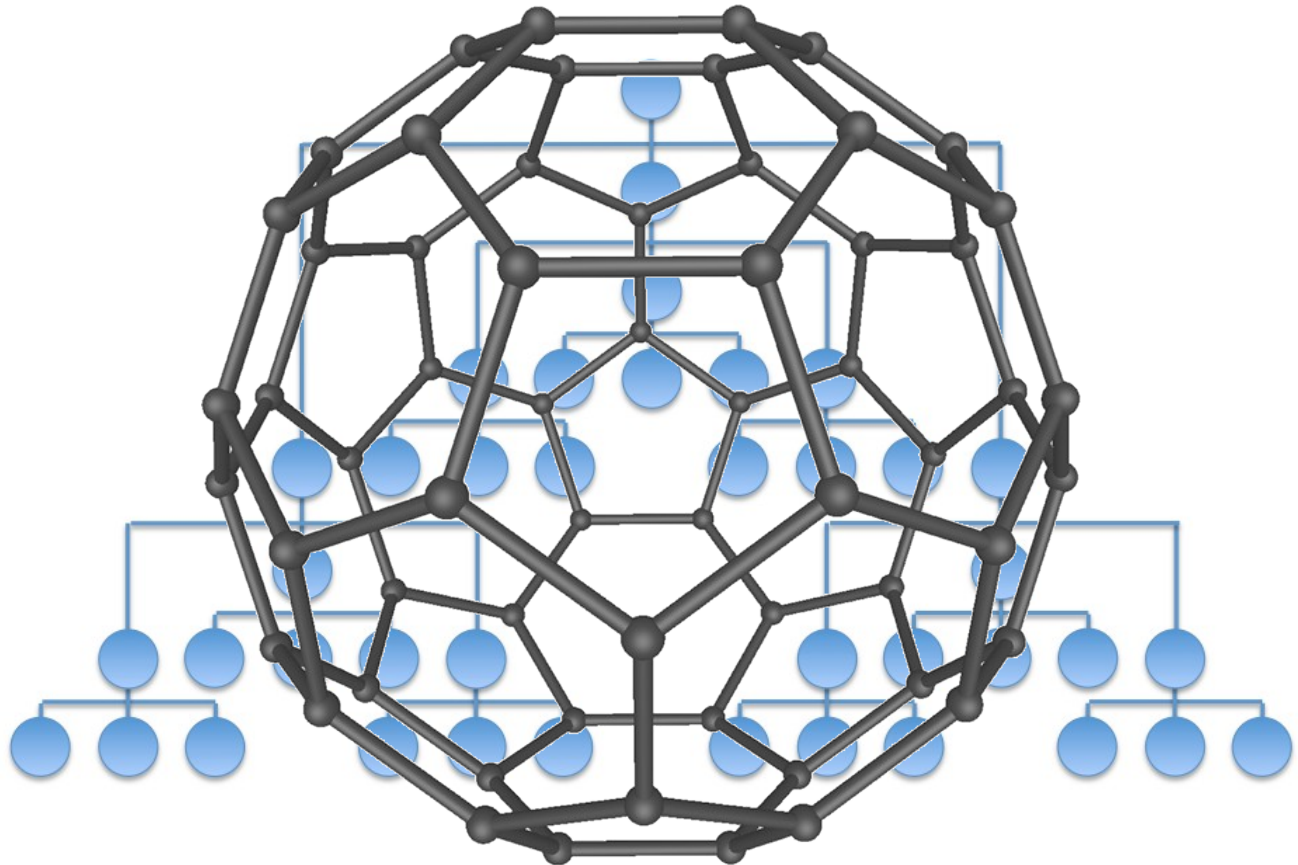
Tony Concolino
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Agenda:

- Key Concepts Discussion
 - How do you know you need a Program
 - Setting the Foundation, Team Building and Budgeting
 - Yes, there are Politics
 - "That's how we do it"
 - No Surprises
- Open Discussion

How do you know you need a program?



Setting the Foundation, Team Building and Budget



Execution



Monitoring, Control, Change Management

Yes, there are Politics



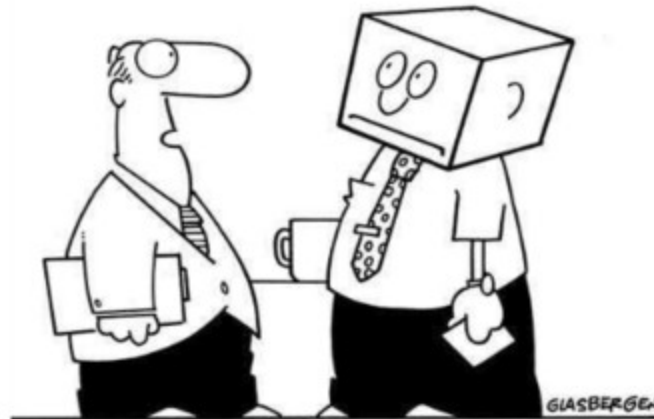
Conflicting priorities – organizational and individual



Success requires team alignment with program objectives

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“That’s how we do it”



“Thinking outside of the box is difficult for some people. Keep trying.”

“People in any organization are always attached to the obsolete - the things that should have worked but did not, the things that once were productive and no longer are.”

- **Tone-at-the-top**
- **Team collaboration**
- **Early intervention**
- **Use a bulldozer when necessary**

Peter F. Drucker

“No Surprises”



“Bad news isn't wine. It doesn't improve with age.” *Colin Powell*



- Listen
- Build transparency
- Be predictable
- Verify throughout

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“The “P” in PM is as much about **‘PEOPLE’** Management as it is about **‘PROJECT’** Management”

Cornelius Fichtner



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